

Exclusive

ELITE WEBSITE

Elite Program Overview

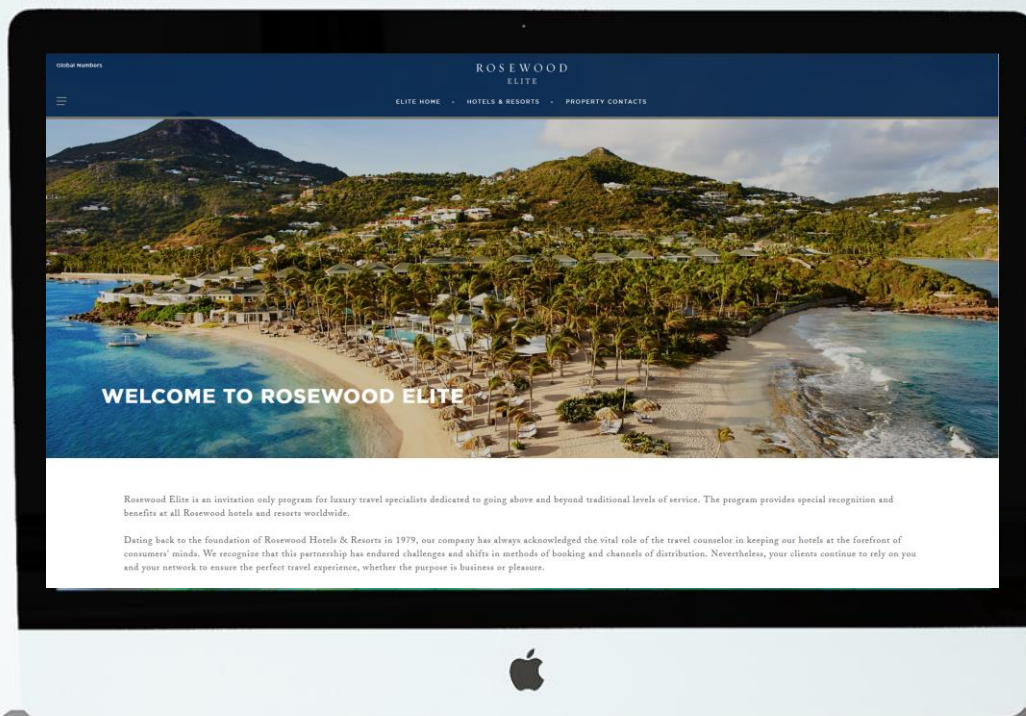
Elite Benefits for Agents

Elite Benefits for Guests

Property Contacts

Online Booking

Key Selling Points for
Properties and Destinations



Elite Website

HOME PAGE

Navigation Menu

Elite Home: Return to homepage

Hotels & Resorts: Find a property's dedicated Elite page

Property Contacts: List of property Elite email addresses

Global Numbers

ROSEWOOD
ELITE

ELITE HOME · HOTELS & RESORTS · PROPERTY CONTACTS

WELCOME TO ROSEWOOD ELITE

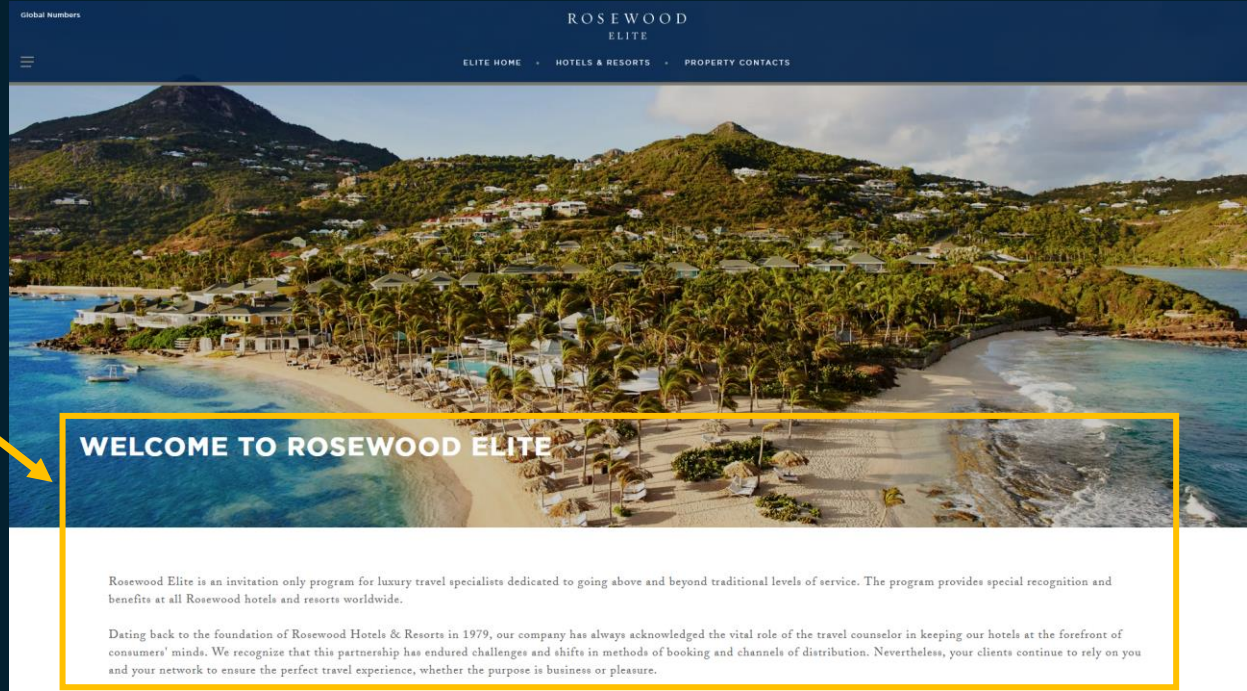
Rosewood Elite is an invitation only program for luxury travel specialists dedicated to going above and beyond traditional levels of service. The program provides special recognition and benefits at all Rosewood hotels and resorts worldwide.

Dating back to the foundation of Rosewood Hotels & Resorts in 1979, our company has always acknowledged the vital role of the travel counselor in keeping our hotels at the forefront of consumers' minds. We recognize that this partnership has endured challenges and shifts in methods of booking and channels of distribution. Nevertheless, your clients continue to rely on you and your network to ensure the perfect travel experience, whether the purpose is business or pleasure.

Elite Website

HOMEPAGE

Welcome & Elite Program Overview



WELCOME TO ROSEWOOD ELITE

Rosewood Elite is an invitation only program for luxury travel specialists dedicated to going above and beyond traditional levels of service. The program provides special recognition and benefits at all Rosewood hotels and resorts worldwide.

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Elite Website HOMEPAGE

Benefits for the Rosewood Elite Agents

Benefits for the Rosewood Elite Guests

BENEFITS FOR ROSEWOOD ELITE AGENTS

Exclusive 15% commission at all Rosewood properties

- Applicable to all published rates and packages for both new and existing reservations
- Not applicable to specially negotiated group or corporate rates
- Festive blackout dates apply for select resorts and revert back to 10% commission. Festive dates are December 17, 2021 – January 3, 2022. Please view property dedicated Elite pages for full details. [Find A Hotel](#) »
- At Rosewood Castiglioni del Bosco, the commission reverts to 10% for arrivals and stays from from June 18 – July 5, 2021
- 15% calculation is exclusive of any taxes or service charges.



DEDICATED ELITE RESERVATIONS AND CONTACT SYSTEM

24-hour Elite emergency contact is available by calling the property and asking for the Elite Manager on duty or by e-mailing the property's dedicated Elite e-mail address.



ELITE COMMISSION PROTECTION

Rosewood protects Elite Travel Advisors' commissions by continuing to credit advances on deposits and cancellation or no-show fees, even during high demand seasons.



GUARANTEED FIRST-TO-MARKET NOTIFICATION

Elite Travel Advisors are notified of the most recent Rosewood updates such as new development announcements, openings, renovations and more.

BENEFITS FOR ROSEWOOD ELITE GUESTS

1. Daily breakfast for up to two people per bedroom
2. Complimentary one-category upgrade upon arrival (based on availability)
3. Personalized welcome
4. Elite Guests will receive a note and amenity from the property Managing Director on behalf of the Elite Travel Advisor, reaffirming exclusive partnership with Rosewood
5. Pre-registration prior to arrival
6. No relocation policy for Elite clients
7. Other additional property-specific Elite enhanced amenities are listed on property pages. [Find A Hotel](#) »

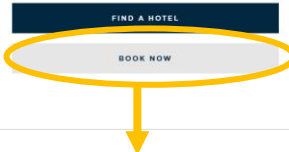
**Please note benefits/amenities do not duplicate (example when a package includes a credit, the higher value credit will be applied). Elite benefits vary by each property. Property specific Elite benefits can be viewed on each property Elite page.*



ROSEWOOD ELITE OFFERS

To view and book all property and Elite Exclusive offers, please visit the property website and enter promo code: **RWELITE**. Rosewood Elite benefits apply to all packages and promotions where they are not already included.

Rosewood Elite benefits, rates and offers are only applied to reservations booked by a Rosewood Elite Travel Agent with valid Rosewood Elite IATA #.



Elite Website HOMEPAGE

Rosewood Elite Offers

Access Rosewood Elite offers, amenities and rates across all our properties using our direct online booking tool

Enter a valid Rosewood Elite IATA # in the “Agent ID” field

Promo code “RWELITE” already pre-populated & applied

**Rosewood Elite benefits, rates and offers are only applied to reservations booked by a Rosewood Elite Travel Agent with valid Rosewood Elite IATA #*

Agent ID

Promo Code RWELITE

Where are you going?

Guests 1 Adult, 0 Children

Check-in Wed, Jun 23, 2021

Check-out Thu, Jun 24, 2021

1 CODE APPLIED

Show Filters

Property	Location	Price
ROSEWOOD MAYAKOBA	Carretera Federal Cancun, Playa Del Carmen KM 298, Solidaridad, Quintana Roo CP 77710 Mexico	From \$611.69 Average per night, before taxes and fees
ROSEWOOD WASHINGTON DC	1050 31st St NW, Washington D.C., District Of Columbia 20007 United States	From \$540.00 Average per night, before taxes and fees
ROSEWOOD MANSION ON TURTLE CREEK	2821 Turtle Creek Boulevard, Dallas, Texas 75219 United States	From \$724.00 Average per night, before taxes and fees

Map showing location of Rosewood Mansion on Turtle Creek in Dallas, Texas.

Elite Website

HOMEPAGE

**Reminder on HOW TO BOOK
ROSEWOOD ELITE through
various channels**

HOW TO BOOK ROSEWOOD ELITE

1. GDS

For Sabre: Enter GDS access code **RW1**

For Worldspan, Galileo/Apollo, Amadeus: Enter GDS access code **1RW**

2. ONLINE

Visit property booking site and enter promo code "RWELITE" and agency IATA #. [Find A Hotel >](#)

3. CENTRAL RESERVATIONS:

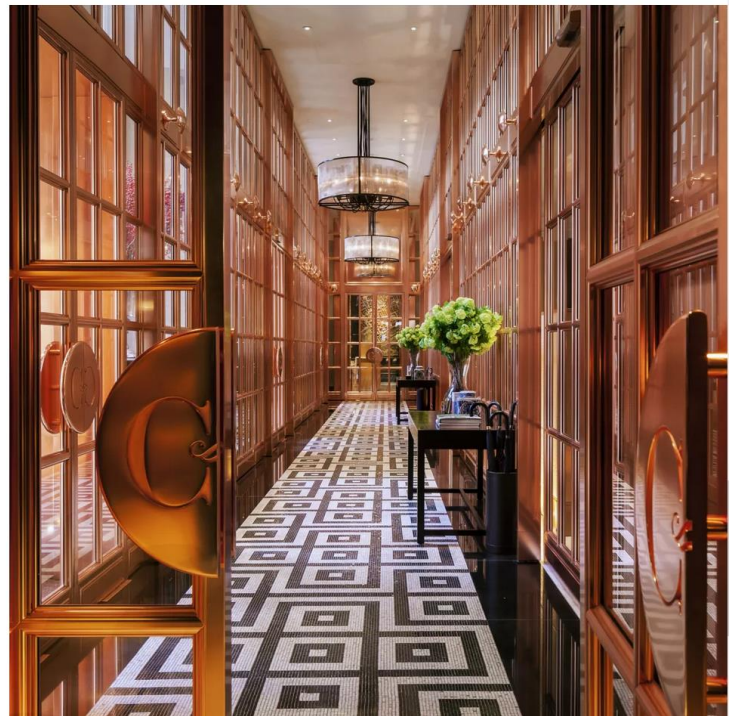
Elite Toll-Free Number (U.S. and Canada only): +1 866 452 4535

[Toll-Free International Numbers](#)

4. DIRECT

- Email individual property Elite address. [See list here >](#)
- Contact properties by calling their direct reservations line

Rosewood Elite benefits, rates and offers are only applied to reservations booked by a Rosewood Elite Travel Agent with valid Rosewood Elite IATA #.





ROSEWOOD ELITE
PROPERTY CONTACT

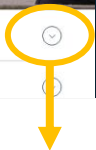
UNITED STATES / CANADA

MEXICO / CARIBBEAN / ATLANTIC

EUROPE

MIDDLE EAST

ASIA



View by region

UNITED STATES / CANADA

Rosewood Inn of the Anasazi*

SANTA FE, NM, USA
T: +1 505 938 3500
E: ANASAZI.ELITE@ROSEWOODHOTELS.COM

The Carlyle, A Rosewood Hotel

NEW YORK, NY, USA
T: +1 212 744 1600
E: CARLYLE.ELITE@ROSEWOODHOTELS.COM

Rosewood Hotel Georgia

VANCOUVER, BC, CANADA
T: +1 604 682 3340
E: GEORGIA.ELITE@ROSEWOODHOTELS.COM

Rosewood Mansion on Turtle Creek*

DALLAS, TX, USA
T: +1 214 529 2200
E: MANSION.ELITE@ROSEWOODHOTELS.COM

Rosewood Miramar Beach

MONTICELLO, CA, USA
T: +1 805 930 8388
E: MIRAMAR.ELITE@ROSEWOODHOTELS.COM

Rosewood Sand Hill*

MENLO PARK, CA, USA
T: +1 650 661 1800
E: SANDHILL.ELITE@ROSEWOODHOTELS.COM

Rosewood Washington, D.C.

WASHINGTON, DC, USA
T: +1 202 672 3400
E: WASHINGTONDC.ELITE@ROSEWOODHOTELS.COM

Elite Website

FIND A HOTEL

Navigate to any dedicated Elite property page



UNITED STATES / CANADA



ROSEWOOD MIRAMAR BEACH

VIEW PAGE



ROSEWOOD HOTEL GEORGIA

VIEW PAGE



ROSEWOOD INN OF THE CITY

VIEW PAGE



MEXICO



ROSEWOOD AL DIAMEL A ROSEWOOD RESORT

VIEW PAGE



ROSEWOOD MAYAKOBA

VIEW PAGE



ROSEWOOD SAN MIGUEL DE ALLENDE

VIEW PAGE



CARIBBEAN / ATLANTIC



ROSEWOOD LITTLE DIX BAY

VIEW PAGE



ROSEWOOD LE GUANANI ST. BART

VIEW PAGE



EUROPE



HOTEL DE CRILLON A ROSEWOOD MONTPELIER

VIEW PAGE



ROSEWOOD LONDON

VIEW PAGE



ROSEWOOD CASTIGLION DEL MONTE

VIEW PAGE

MIDDLE EAST



ROSEWOOD ABU DHABI

VIEW PAGE



ROSEWOOD JEDDAH

VIEW PAGE

CAMBODIA



ROSEWOOD PHNOM PENH

VIEW PAGE

GREATER CHINA



ROSEWOOD GUANGZHOU

VIEW PAGE



ROSEWOOD SANTA

VIEW PAGE



LAOS



ROSEWOOD LUANG PHRANG

VIEW PAGE

THAILAND



ROSEWOOD BANGKOK

VIEW PAGE



ROSEWOOD PHUKET

VIEW PAGE

Elite Website

DEDICATED PROPERTY PAGES

Lists property-specific exclusive Rosewood Elite amenities

About us: property information and how to contact property directly

Downloadable brochure

Global Numbers

ROSEWOOD
ELITE

ELITE HOME • HOTELS & RESORTS • PROPERTY CONTACTS



ROSEWOOD HONG KONG ELITE WEBSITE

EXCLUSIVE ROSEWOOD ELITE AMENITIES

- Room upgrade subject to availability at time of booking
- Complimentary full breakfast for two persons at Holts' Cafe
- Welcome amenity and card from Managing Director
- Early check-in/late check-out, subject to availability
- USD 100 Food, Beverage or Wellness credit (*no cash value if not redeemed in full and credit cannot be applied to spa retail product ; where a package or promotion already includes a hotel credit or amenity, these will not be duplicated. The highest value credit will be applied*)
- Enhanced Elite 15% commission on Rooms and 20% commission on Suites on direct published rate bookings (*please note all bookings for stays within Asaya are commissionable at 15% only*)

ABOUT US

Address:
18 Salisbury Road,
Tsim Sha Tsui, Kowloon,
Hong Kong

Elite Email:
hongkong.elite@rosewoodhotels.com

Elite toll-free number:
+1 866 452 4535

Property direct:
+852 3891 8888

[DOWNLOAD BROCHURE >](#)

Elite Website

DEDICATED PROPERTY PAGES

Key Selling Points for Property & Destination

Property Rosewood Elite Offers

Access Rosewood Elite offers, amenities and rates for a *specific property* using the direct online booking tool

Enter a valid Rosewood Elite IATA # in the “Agent ID” field

Promo code “RWELITE” already pre-populated & applied

WHY YOUR CLIENTS LOVE IT

- Rosewood Hong Kong is the anchor to the new Victoria Dockside arts, culture & luxury retail district
- Prime harbourside location next to the Avenue of Stars, Hong Kong Museum of Art and Hong Kong Cultural Center
- An exciting new gastronomic hub in Kowloon with eight unique concepts, each reflecting the independent spirit of Rosewood’s approach to intimate, lively dining
- The Harbour House and The Garden House, the iconic suites with panoramic views, magnificent gardens and lap pools overlooking Victoria Harbour
- Rosewood Hong Kong’s exclusive Manor Club offers private sanctuary for Club Rooms and Suite guests. A private sanctuary, featuring handsome ultra-residential interiors, exceptional service and premium food and beverage experiences that offer a sense of cosy clubiness

ROSEWOOD ELITE OFFERS

To view and book all property and Elite Exclusive offers, please visit the property website and enter promo code: **RWELITE**. Rosewood Elite benefits apply to all packages and

The screenshot shows the booking interface for Rosewood Hong Kong. At the top, the hotel name and address are displayed. Below this, search filters for guests (1 Adult, 0 Children), check-in (Thu, Jun 24, 2021), and check-out (Fri, Jun 25, 2021) are visible. The 'Agent ID' field is highlighted with a yellow arrow pointing to the text 'Enter a valid Rosewood Elite IATA # in the “Agent ID” field'. The 'Promo Code' field contains 'rwelite', with a yellow arrow pointing to the text 'Promo code “RWELITE” already pre-populated & applied'. A green checkmark icon and a yellow box highlight the message: 'YOUR REQUESTED RATES ARE APPLIED TO THE FOLLOWING ROOMS. Prices shown include promotional rates.' Below this, the 'KOWLOON PEAK VIEW ROOM KING' is listed with a price of HK\$3,300. A yellow box highlights the 'ELITE BEST AVAILABLE RATE' section, which includes the text 'rwelite Applied' and 'Elite Exclusive'. A yellow oval highlights the 'VIEW OFFERS' button in the top right corner, with a yellow arrow pointing to it from the text 'Access Rosewood Elite offers, amenities and rates for a specific property using the direct online booking tool'.

**Rosewood Elite benefits, rates and offers are only applied to reservations booked by a Rosewood Elite Travel Agent with valid Rosewood Elite IATA #*

Elite Website

DEDICATED PROPERTY PAGES

Reminder on HOW TO BOOK ROSEWOOD ELITE through various channels

Navigation to more property information

Property Overview

Accommodations

Dining

Wellness

HOW TO BOOK ROSEWOOD ELITE

1. GDS

For Sabre: Enter GDS access code RW1

For Worldspan, Galileo/Apollo, Amadeus: Enter GDS access code 1RW

2. ONLINE

Visit [property booking site](#) and enter promo code "RWELITE" and agency IATA #

3. CENTRAL RESERVATIONS

Elite Toll-Free Number (U.S. and Canada only): +1 866 452 4535

[Toll-Free International Numbers](#)

4. DIRECT

Email hotel Elite address: hongkong.elite@rosewoodhotels.com

Contact hotel by calling direct reservations: +852 3891 8888

Rosewood Elite benefits, rates and offers are only applied to reservations booked by a Rosewood Elite Travel Agent with valid Rosewood Elite IATA #.



DISCOVER ROSEWOOD HONG KONG



ROSEWOOD ELITE OFFERS >

[View Rosewood Hong Kong's Elite amenities and offers.](#)



ACCOMMODATION >



ASAYA HONG KONG >

[Asaya's approach to wellness allows you to explore what you need, based upon where you have been and where you would like to go.](#)



Elite Website

UPCOMING ENHANCEMENTS

Gallery section for each dedicated property page

Spotlight offers with direct online booking



ROSEWOOD PHUKET



THANK YOU